

Electronic Visitation Verification (EVV) was mandated by the federal government to automate In home services for Medicaid to provide validation and prevent fraud under the 21st Century Cures Act.

#### Scope of services – 21st Century Cures Act

- By January 1, 2020, EVV is required for personal care services, which include:
  - Personal care assistance service
  - Community first services and support
  - Home and community-based services that provide support for activities of daily living or instrumental activities of daily living.
- By January 1, 2023, EVV is required for home health services which include services provided by home health agencies and medical supplies and equipment providers.

#### Required Data Elements - 21st Century Cures Act

Electronic Visit Verification must verify:

- Type of service performed
- Who received the service
- Date of service
- Location of service delivery
- Who provided the service
- When the service begins and ends

Each State was free to adopt/ create their own system :

States must work with stakeholders involved with personal care and home health to ensure:

- EVV is “minimally burdensome”
- Consideration of best practices and existing use of EVV
- EVV system is HIPAA-compliant and secure
- Some sates have developed their own systems while other have adopted Commercial systems from Data Aggregators

CSM –Client Services Management Supports the above criteria and Provides:

- GPS location of the PCA (Personal Care Assistant) at clock in/clock out
- Service recipient signature (on tablet/phone)
- Use with limited or no internet access
- Flexible scheduling / changes
- Mobility - services can be provided wherever needed
- Client receiving services verifies PCA time entries
- HIPAA Compliance

Interfacing CSM with each state or commercial system will require investigation since most all states have yet to finalize interface specifications.