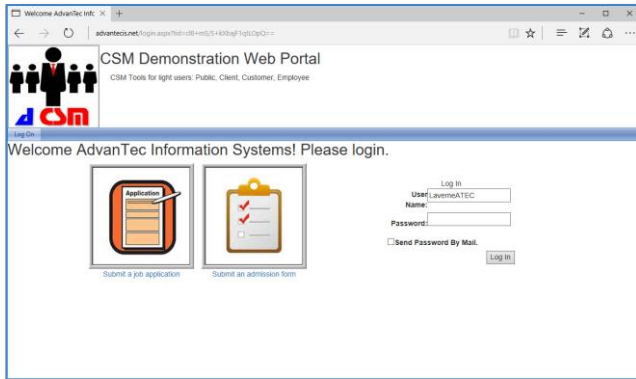






CSM Client Services Manager - Web Portal -- Service











Web Portal Service:

-  Simply add a link to your exiting web
-  Secure HTTPS: Web Portal
-  Branded with your Logo and Artwork
-  Individual Logon on Account per user

The web Portal Service provides a public interface to the CSM Architecture. Provided as a secure HTTPS web Portal the service, it allows subscriber stakeholders secure access to fill in forms, exchange dialog and images with counselors, take surveys and even provide near real time reporting to Agency Case workers on their charges.

Portal Applications







-  Employee Applications
-  Client Admissions
-  Client Surveys, assessments
-  Case Manager Dialog
-  Time Reporting and mileage
-  Case Notes
-  In Home Service Check lists
-  Appointments

The public can be enabled to create new accounts, submit a job application, see available positions or admission forms.

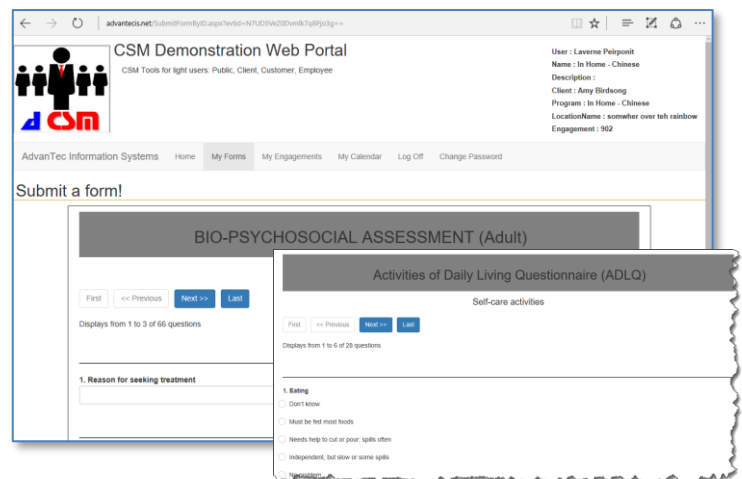
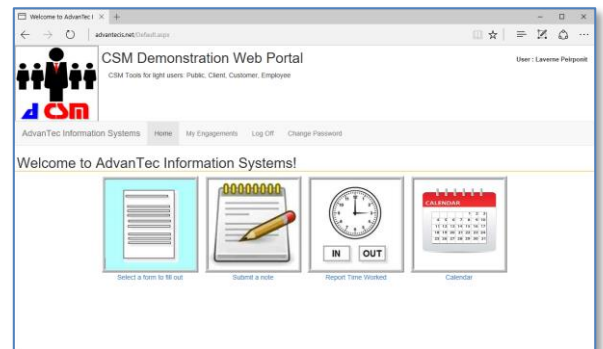
Client Families/Guardians can dialog with the assigned counselors, professionals, complete forms and surveys, or check appointment schedules.

And agency case workers can dialog and or review required reporting on-line.

The Portal integrates with our CSM Offerings.

-  Make forms and surveys with our CSM Assessment/ evaluation wizard
-  Post to the web as desired
-  User completed forms and dialog are integrated into the CSM suite and routed to the appropriate CSM Users.
-  Individual forms and surveys can be directed to specific users.
-  All data is secure and HIPAA Compliant
-  On line signing with mouse, touch pad or touch screen.

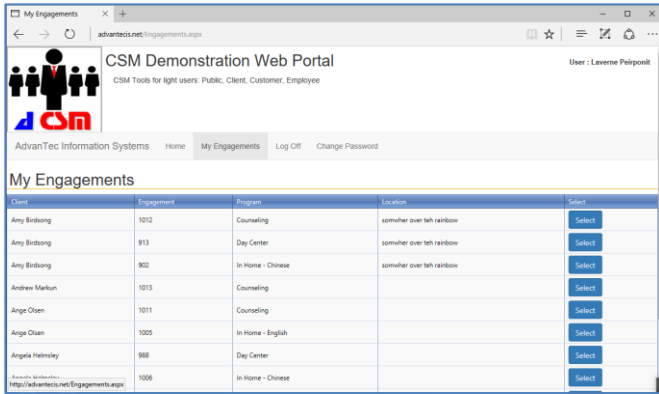
The portal supports multiple applications configured to the subscriber.





Client Services Manager WEB Portal 4.0

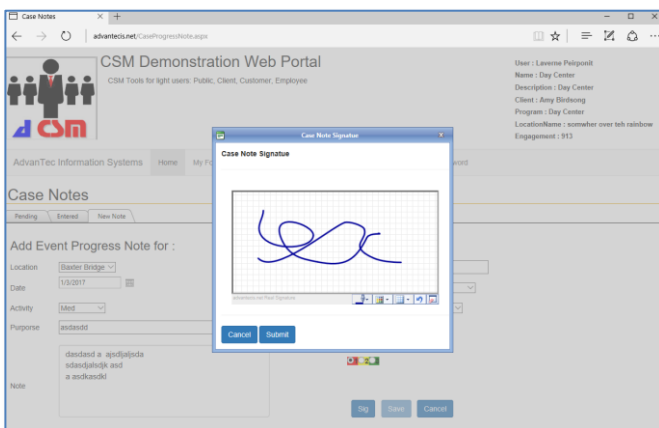
CSM Client Services Manager - Web Portal -- Service Case Manager Dialog



Families/ head of household can log on and see the interactive notes from counselors and family members. This is intended as a counselor dialog with the parents/guardians

These dialogs are threaded exchanges between the Case managers, clients and field personnel and optionally include images.

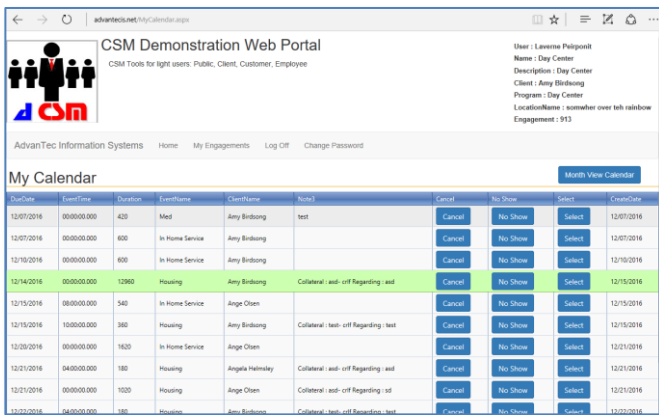
The counselors see the notes and dialog in the CSM engagement manager. And get alerted when a new message has been added for one of their charges.



Each family can have multiple engagements. E.g. family counseling, son, daughter, self and the dialog would be private to the assigned counseling staff for each.

Family first hand dialog with the counselors/ caregivers enables families to check on and participate in the care.

The agency case worker interface is similar.



- They get to see all the engagements they support
- They can dialog with Staff case managers
- They can see submitted practice reporting
- They can share photos
- Like a private https: secure “facebook”
- Fill in submit, sign forms
- Time Reporting
- Time Cards
- Appointments

